

Rockford Fire Department

PRESENTED BY:
Chief Derek Bergsten

Rockford Fire Department

Dashboard

Measure	2013 Benchmark	2014 YTD
EMS & Search and Rescue Incidents	3,226	3,282
Total Fires	64	60
Structure Fire Incidents (Residential)	35	27
Structure Fire Incidents (Commercial)	5	7
Vehicle Fire Incidents	14	17
Outside Fire Incidents	5	5
Open Burning Incidents	5	4
Inspections	757	643
Arsons	10	4
Public Education Activities (# of Persons)	575	151
911 Calls	17,146	16,426

Rockford Fire Department

2013 Surveys

Question	% with Rating of Outstanding or Excellent
<i>The 911 call was handled in a prompt, courteous, and competent manner:</i>	95.22%
<i>The 911 instructions given prior to the arrival of the paramedics were:</i>	92.07%
<i>The paramedic crew acted in a concerned, caring, and professional manner:</i>	95.51%
<i>The paramedics clearly explained the procedures performed:</i>	92.57%
<i>How would you rate the overall quality of the care provided:</i>	94.87%
<i>How would you rate your overall experience with our services:</i>	94.86%

Goal = 90% rating of Outstanding or Excellent

Rockford Fire Department

Achievements

- Conducted surface and underwater ice rescue training for our entire dive/water rescue team
- Participated in ITTF HAZMAT/Technical Rescue Team Leader Training as the “host” community for a large scale disaster
- Participated in public input session regarding Fire Station 3 construction
- Final improvements made to receivers and transmitters
- Completed edit of Legacy Album
- Dates have been set for the Pink Heals tour (July 26, 2014) and the Susan G Foundation for breast cancer (October 24, 2014). Pink Heals tour will be held at Swedish American Hospital and the Susan G. Foundation Benefit will be held at Giovanni's. We will partner with Swedish American Hospital as well as WZOK and their 3 Affiliates.
- 2- 911 Telecommunicator Trainees completed probation. 1- 911 Telecommunicator completed the training certification process
- 911 NG (Next Generation) Consultant proposal submission session was held at Rockford Fire HQ's on February 28th. RFD Division Administrator will be involved in the selection process in the upcoming months.

Rockford Fire Department

Areas for Improvement

- Complete promotional testing process for Captain, District Chief, and Inspector
- Complete registration process for EMI (Emergency Management Institute) class in May
- Design and host an Officer Development Program for all new officers
- Fill 911 Shift Supervisor vacancy

Rockford Police Department

PRESENTED BY:
ASSISTANT DEPUTY CHIEF DOUG PANN

Rockford Police Department

Citywide Scorecard

OFFENSES						
Item	Previous Compstat	Current Compstat	% Change	YTD 13	YTD 14	% Change
Group A Incidents	831	764	-7.94%	2,061	1,649	-19.99%
All Calls for Service	11,373	11,068	-2.68%	22,848	22,441	-1.78%
Dispatched Calls for Service (Not Self-Initiated)	6,307	5,944	-5.76%	12,488	12,251	-1.90%
Self-Initiated Calls for Service	1,463	1,979	35.27%	2,708	3,442	27.10%
Aggravated Battery/Shots Fired	22	15	-31.82%	58	37	-36.21%
Robbery	20	17	-15.00%	65	37	-43.08%
Burglary	84	60	-28.57%	218	149	-31.65%
Auto Theft	27	26	-3.70%	101	55	-45.54%
Burglary to Motor Vehicle and Theft from Motor Vehicle	50	28	-44.00%	184	80	-56.52%
Traffic Accidents	570	514	-9.82%	906	1,084	19.65%
Traffic Fatalities (count of people)	0	2	N/C	5	2	-60.00%
Group A Incidents - % Domestic Related	27.4%	26.2%	-4.38%	20.1%	26.2%	30.35%
Total People Arrested	643	703	9.33%	1,502	1,355	-9.79%
Parolees Arrested	30	27	-10.00%		60	
Adult Probationers Arrested	68	79	16.18%		141	
Juvenile Probationers Arrested	16	17	6.25%		31	
# of Guns Seized	18	8	-55.56%	37	26	-29.73%
# of People Arrested for Any Offense Involving a Firearm	26	15	-42.31%	43	41	-4.65%
Firearm Cases Prosecuted by the US Attorney's Office	0	0	N/C			N/C

**N/C is "not calculable"

**Parole and probation arrests counted using the January 2014 parole & probation lists.

**Probation and parole arrests include custodial (lodged in jail) and non-custodial (traffic citations/NTAs) arrests.

***# of people arrested for offenses involving firearms was obtained by using the "offense weapon code" where a gun or firearm was reported as used in that offense.

Rockford Police Department

Year-to-Date Dashboard

YTD '13 vs YTD '14

GROUP A OFFENSES

	2013	2014	% Change	
City	2,698	2,101	-22.13%	↓
<i>Incidents</i>	2,061	1,649	-19.99%	↓
District 1	1,076	871	-19.05%	↓
District 2	825	684	-17.09%	↓
District 3	602	408	-32.23%	↓

VIOLENT CRIME

	2013	2014	% Change	
City	257	208	-19.07%	↓
<i>Incidents</i>	218	182	-16.51%	↓
District 1	96	82	-14.58%	↓
District 2	83	79	-4.82%	↓
District 3	36	25	-30.56%	↓

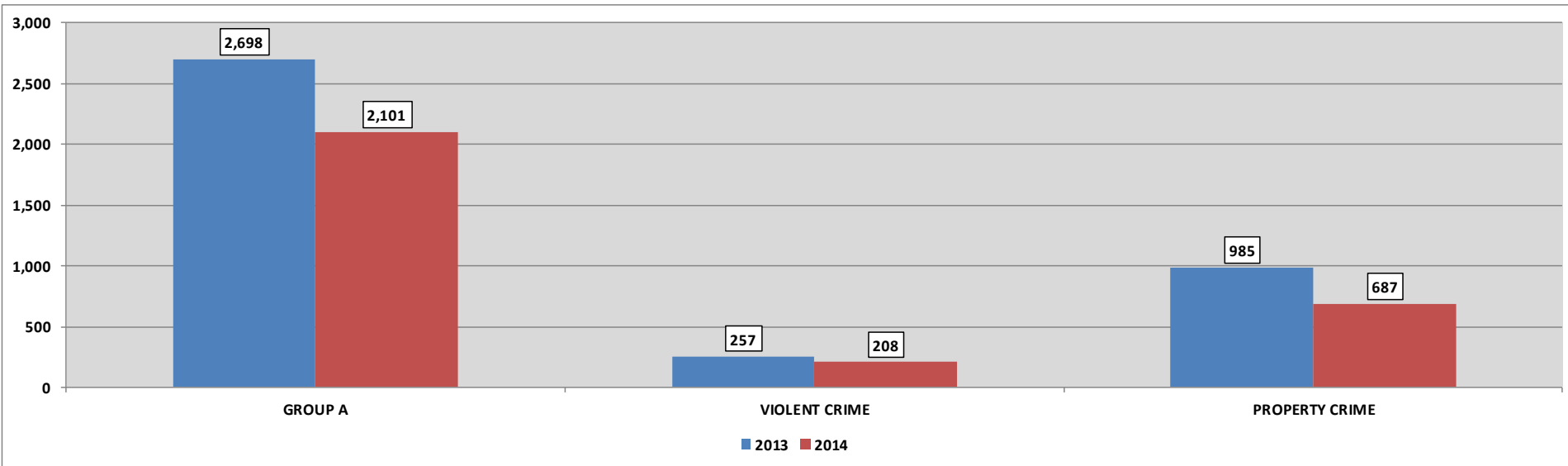
PROPERTY CRIME

	2013	2014	% Change	
City	985	687	-30.25%	↓
<i>Incidents</i>	962	678	-29.52%	↓
District 1	346	262	-24.28%	↓
District 2	306	205	-33.01%	↓
District 3	313	197	-37.06%	↓

**Produced 3/6/14.

**City data based on NIBRS Greenbar report.

**District data from Geo Policing Master.xlsx and may not equal the city total due to case reports with no patrol area.



NIBRS Group A Offenses: Twenty-two crime categories made up of 46 offenses considered to be the most serious. May be a crime against person, property or society (for example: Murder, Robbery, Burglary, Drug Offenses, Theft, Prostitution, etc).

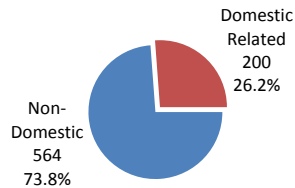
**Please note that statistics are subject to change as Police Reports are submitted. Reports ran within the first week of the following month of YTD end. Statistics reflect that point in time.

**Statistics represent all NIBRS offenses in an incident, not just the most serious.

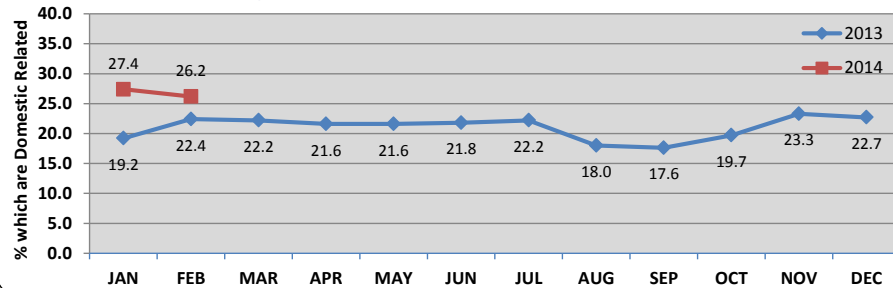
Rockford Police Department

Domestic Related Incidents

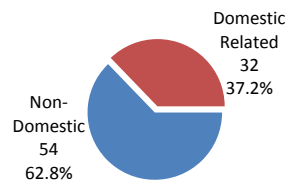
Group A Crime Incidents
February 2014
764 total incidents



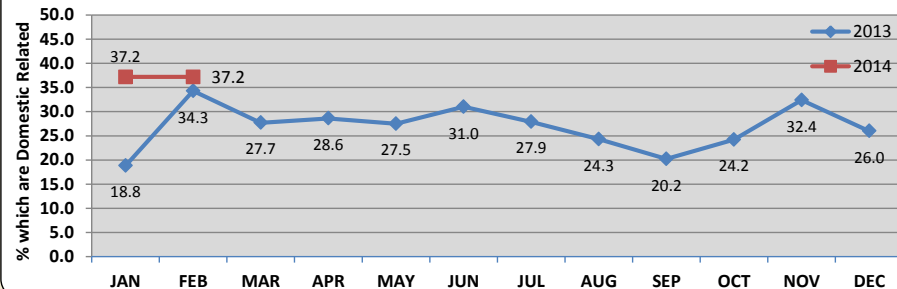
% of Group A Crime Incidents which are Domestic Related



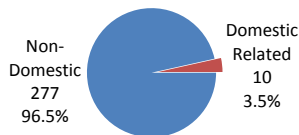
Violent Crime Incidents
February 2014
86 total incidents



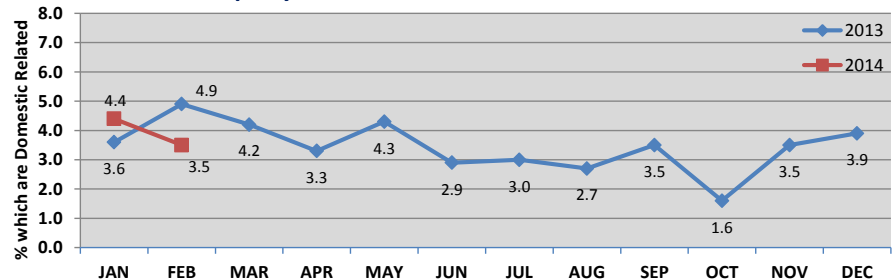
% of Violent Crime Incidents which are Domestic Related



Property Crime Incidents
February 2014
287 total incidents



% of Property Crime Incidents which are Domestic Related



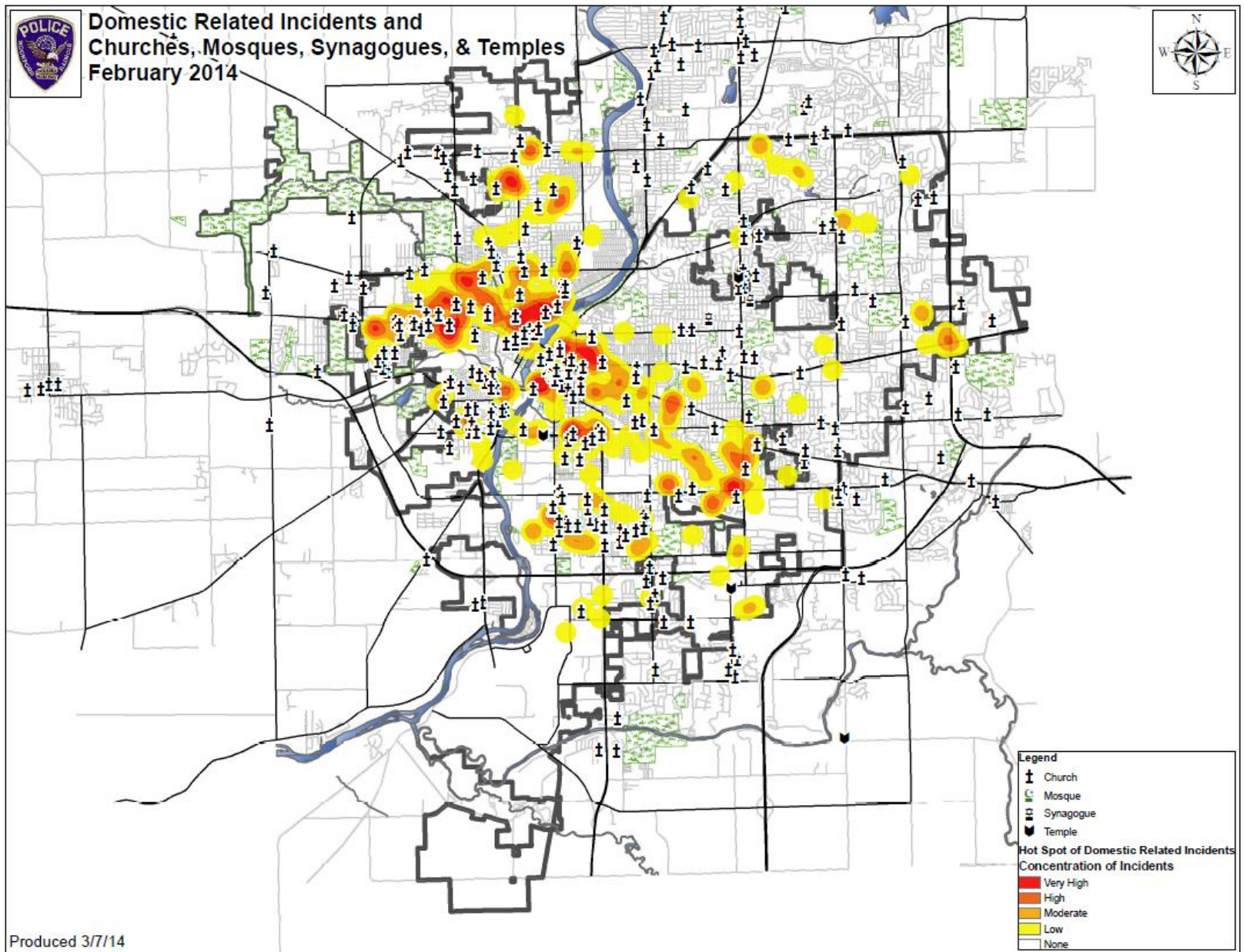
Rockford Police Department

Domestic Related Incidents

2014	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
DOMESTIC RELATED INCIDENTS	321	323											644
DOMESTIC RELATED OFFENDERS ARRESTED ON SCENE	74	62											136
DOMESTIC RELATED FOLLOW UPS ASSIGNED	27	31											58
WARRANTS FOR DOMESTIC RELATED SUSPECTS (FOLLOW UP)	31	10											41
DOMESTIC RELATED REPEAT VICTIMS	9	2											11
DOMESTIC RELATED REPEAT SUSPECTS	10	3											13
DOMESTIC RELATED REPEAT ARRESTEES	0	0											0

Domestic related incidents include those police incidents in which a domestic related crime (domestic battery, aggravated domestic battery, domestic trouble, violation of an order of protection, or interfering with the reporting of domestic violence) has occurred, the officer otherwise indicated the incident was domestic related, or the case folder contains an Illinois Domestic Violence Act – Victim’s Rights (IDVA) form.

Rockford Police Department



Rockford Police Department

District II Dashboard

OFFENSES							
Item		Previous Compstat	Current Compstat	% Change	YTD 13	YTD 14	% Change
DISTRICT 2	Group A Incidents	296	238	-19.59%	667	550	-17.54%
	All Calls for Service	4,218	3,793	-10.08%	7,628	8,011	5.02%
	Dispatched Calls for Service (Not Self-Initiated)	2,272	2,007	-11.66%	4,125	4,279	3.73%
	Self-Initiated Calls for Service	585	681	16.41%	948	1,266	33.54%
	Aggravated Battery/Shots Fired	10	6	-40.00%	23	16	-30.43%
	Robbery	10	4	-60.00%	22	14	-36.36%
	Burglary	32	26	-18.75%	94	60	-36.17%
	Auto Theft	4	9	125.00%	38	14	-63.16%
	Burglary to Motor Vehicle and Theft from Motor Vehicle	15	6	-60.00%	58	23	-60.34%
	Traffic Accidents	166	135	-18.67%	238	301	26.47%
	Traffic Fatalities (count of people)	0	2	N/C	0	2	N/C
	Prostitution Complaints (CFS offense code 1505)	15	7	-53.33%	21	22	4.76%
	Sound Amplification Complaints	3	1	-66.67%	10	4	-60.00%
	Sound Amplification Impounds	0	0	N/C	1	0	-100.00%
	Warrant Checks		36	N/C			

ACTIVITY BY SHIFT							
Item		Previous Compstat	Current Compstat	% Change	YTD 13	YTD 14	% Change
DAY	# of People Arrested for Narcotics (35 A&B)		5	N/C			N/C
	# of Traffic Stops		241	N/C			N/C
	# of Traffic Tickets		164	N/C			N/C
	# of Guns Seized		0	N/C			N/C
NIGHT	# of People Arrested for Narcotics (35 A&B)		9	N/C			N/C
	# of Traffic Stops		187	N/C			N/C
	# of Traffic Tickets		88	N/C			N/C
	# of Guns Seized		1	N/C			N/C

**N/C is "not calculable"

**Shift activity is for patrol only.

Rockford Police Department

Accomplishments

- Youth Court Program at Jefferson H.S.
 - Intergovernmental agreement signed and approved by the County Board, City Council and the School Board
 - Currently soliciting interest in council membership
 - Training for the selected jurors and council members
 - The subcommittee continues to work on the process (planned mock and trial cases)
- Domestic Violence Training for Faith Communities
 - 20 Clergy in attendance

Goals and Areas for Improvement

- 5% Reduction in Violent Crime
- 5% Reduction in Property Crime
- 5% Reduction in Shots Fired
- 10% Increase in Weapons Recovered
- Continued Focus on Developing Domestic Violence Reduction Strategies
- Continued Focus on Violent Crime

Public Works Dept.

PRESENTED BY:

Mark Stockman – Street Superintendent

Tim Holdeman – Water Superintendent

Street & Transportation Division

Mark Stockman
Street & Transportation Superintendent

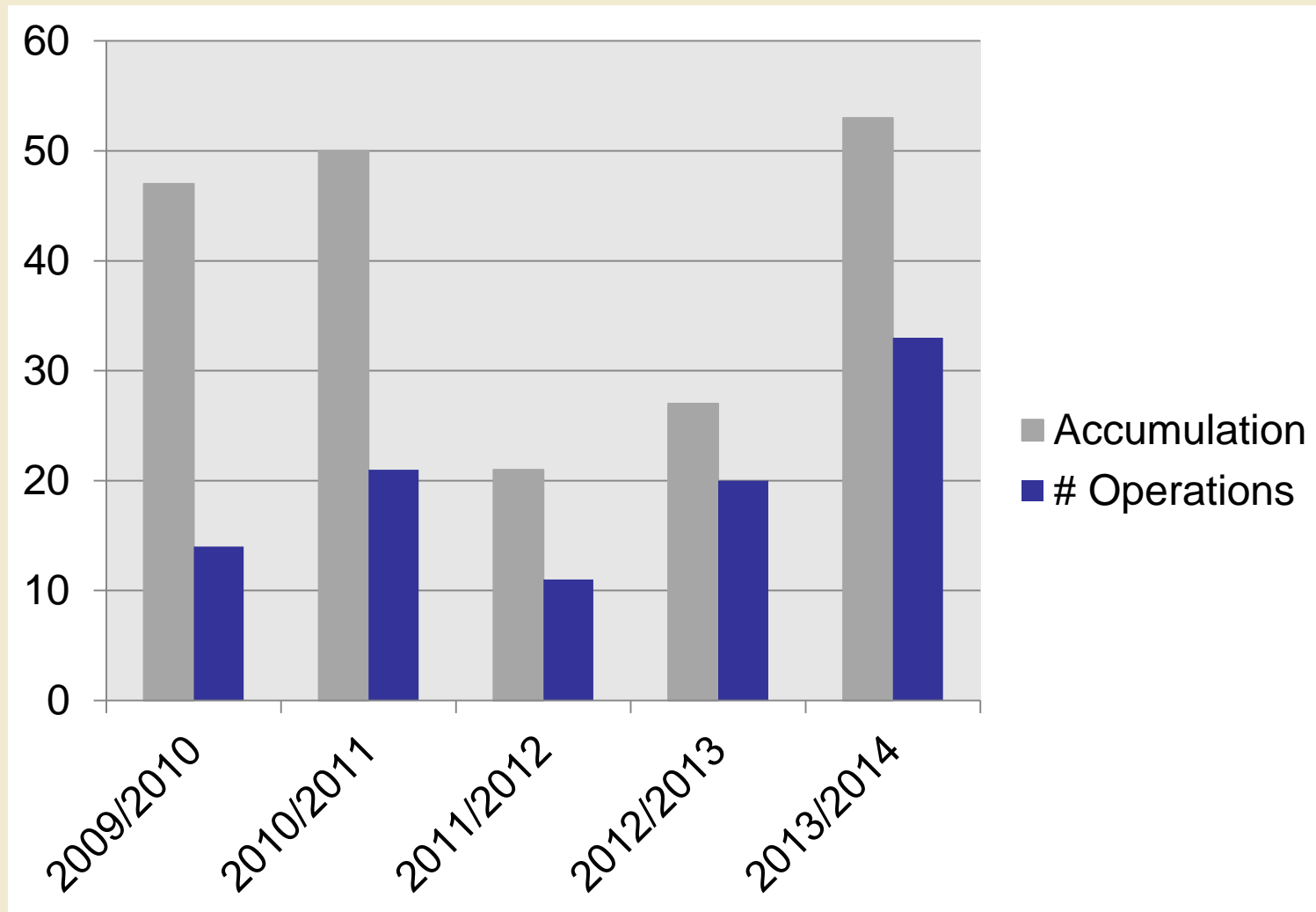
Public Works - Street & Transportation

Scorecard

Monthly Performance			Jan	Feb	Mar	Apr	May	Jun
2014								
Street Operations	Open Pothole Requests	150	59	163				
	Arterial Pothole Requests - Ave. Days Open	50	31	21				
	Residential Pothole Requests - Ave. Days Open	70	79	60				
	# Trees Trimmed	200	48	173				
	# Trees Removed	120	37	58				
	# Trees Planted - Monthly Average	140						
	Open Forestry Requests	400	364	294				
	Open Forestry Requests - Average Days Open	150	174	192				
	Total Requests	750	467	475				
	Total Open Requests	700	553	568				
Traffic Operations	% of Graffiti Removal Time in ≤ 5 days	95%						
	% Signals Repaired Compared to Reported	95%	98%	100%				
	% Signals Replaced Compared to Reported	95%	93%	100%				
	% of Signal Bulb Outage Response Time in ≤ 24 hrs	95%	96%	97%				
	City Street Light Outage Response Time ≤ 5 days	95%	100%	100%				
	% Sign Repaired/Replac. to Reported	95%	48%	38%				
	Signs Repair/Replac. Response Time ≤ 5 days	95%	100%	100%				

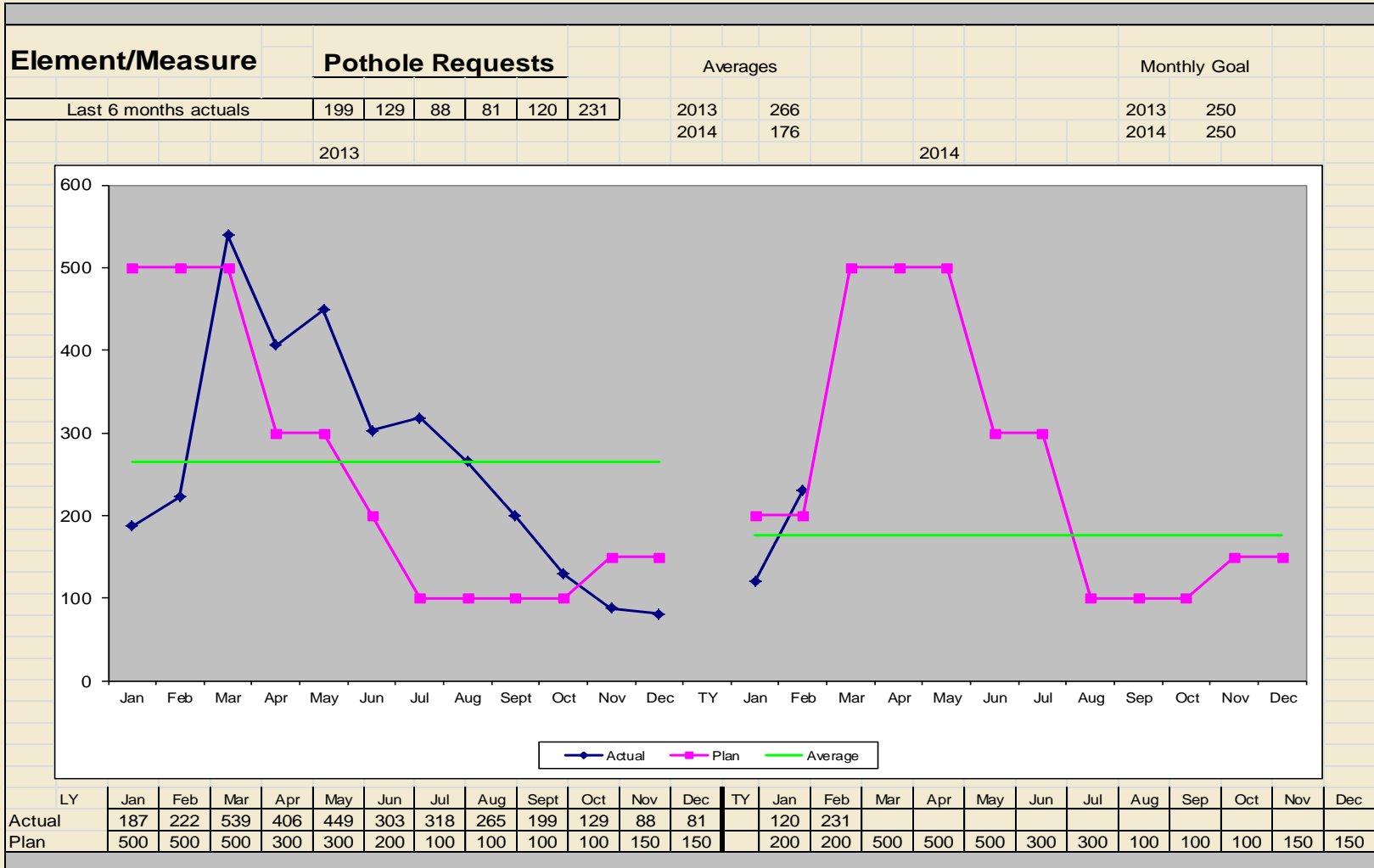
Public Works - Street & Transportation

2013/2014 Snow & Ice Update – Dec. 8 thru Mar. 5



Public Works - Street & Transportation

Pothole Patching



Water Division

PRESENTED BY:
Tim Holdeman, Water Superintendent

Public Works – Water Division

Scorecard

		Monthly Performance		Jan	Feb	Mar	Apr	May	Jun
		2014							
Water Operations	Distribution	Emergency Repair Time (hours)	2	3.7	0.9				
		% of Total Repairs That Are Planned	80%	47%	53%				
		Emergency JULIE Locate Response Time (hrs)	1	0.5	0.5				
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	44	61				
		# of Winter Backlog Jobs	130	61	282				
		Water Main Flushed (mi)	20						
	Customer Service	Average # of Days to Correct Meter Problem	30	30+	37				
		# of Days for First Available Scheduling	3	0.9	0.9				
		% of Citizens Receiving 1st Choice Scheduling	90%	94%	94%				
	Production	% Meeting Demand for Water Pumped	110%	218%	208%				
		Service Pressure Excursions	100	76	24				
		% of Total Maintenance Hrs Available	70%	67%	49%				
		# of Water Quality Complaints	5	1	2				
		% of Total Production from Rehabed Wells	80%	81%	86%				
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	3.9%	3.4%				
		Operating Revenue, % of Plan	95%	99%	115%				
		Number of New Water Connections	8	0	2				

Public Works – Water Division

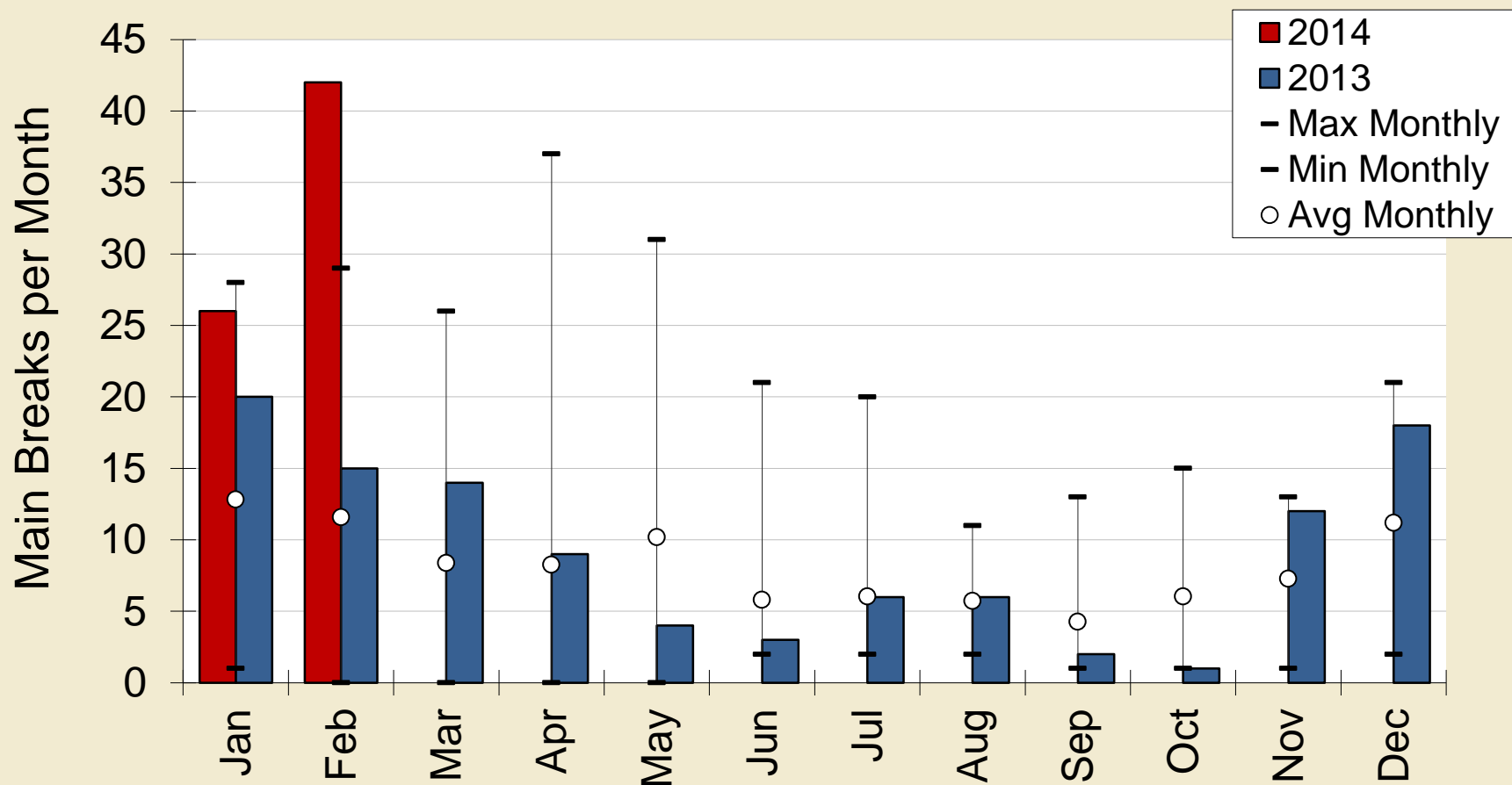
4th Coldest Winter on Record

Rank	Year	Avg. Temp (Dec – Feb)
1	1977-78	19.6
2	1978-79	19.9
3	1935-36	20.6
4	1917-18	20.8
4	1976-77	20.8
4	2013-14	20.8
5	1903-04	21.6
6	1962-63	21.9
6	1904-05	21.9
7	1981-82	22.8



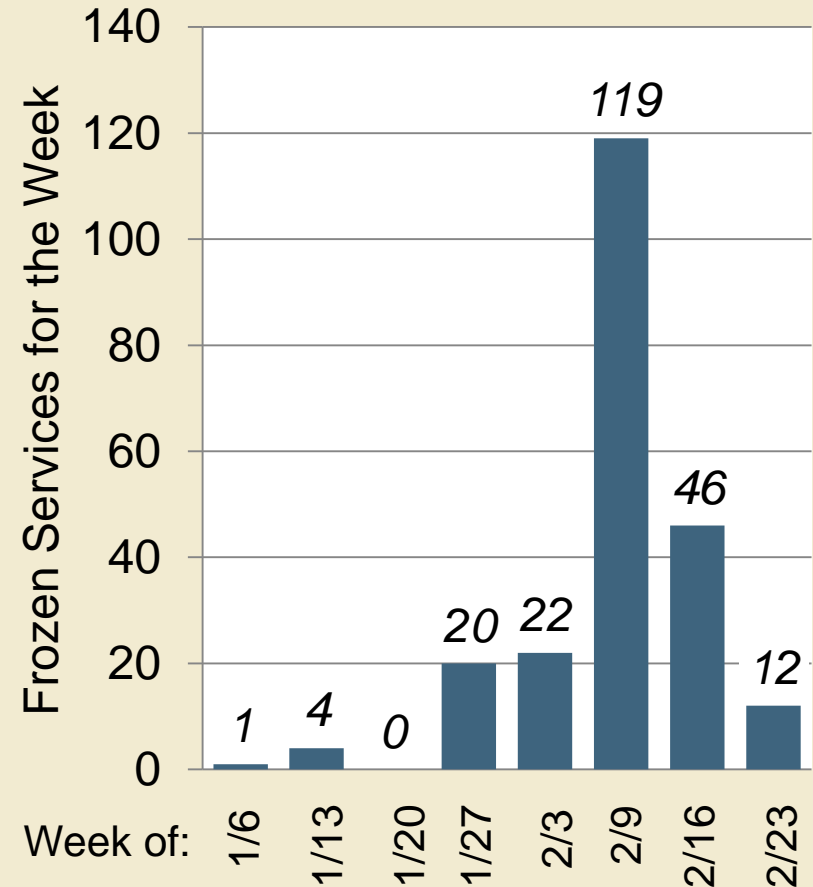
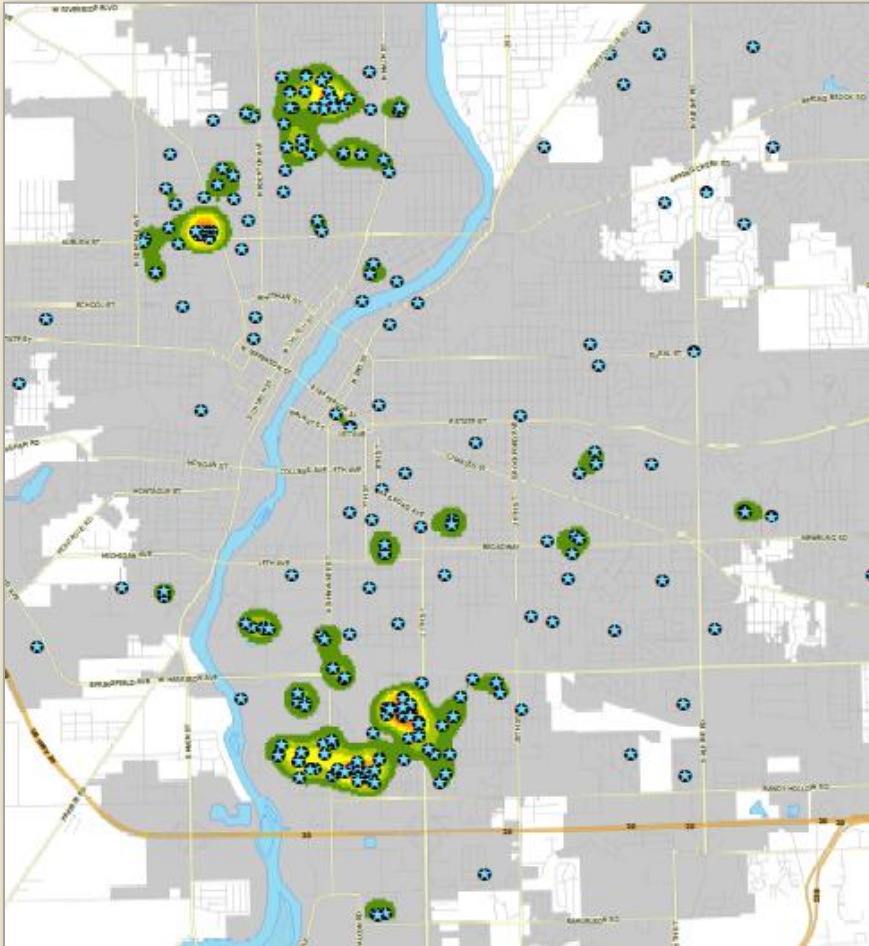
Public Works – Water Division

Mainbreak Statistics 1990-2014



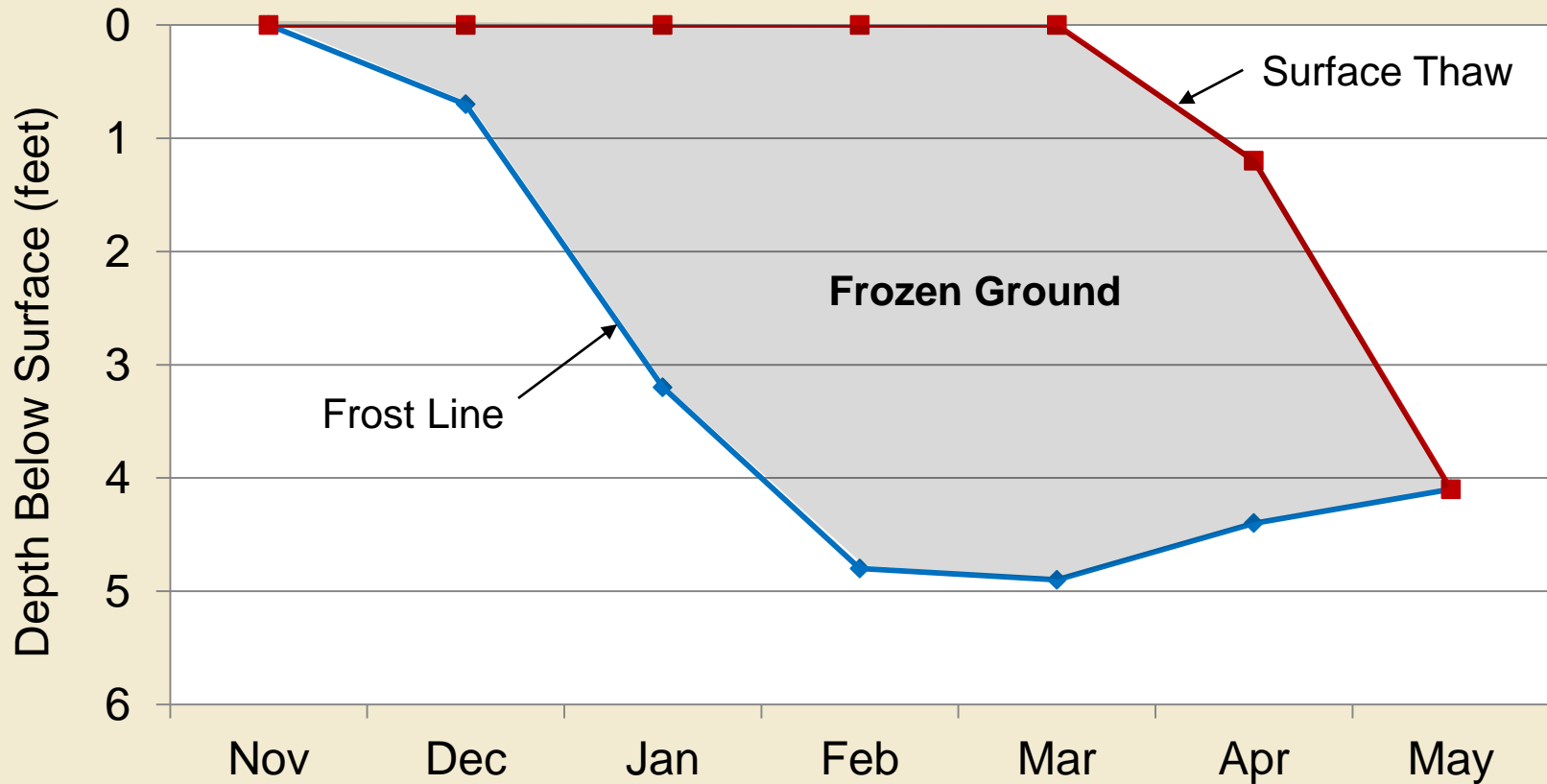
Public Works – Water Division

Frozen Services 2014



Public Works – Water Division

Ground Frost Example



Public Works – Water Division

Restoration

Primary Restoration Elements

- Asphalt Roadway
- Sidewalk
- Curb & gutter
- Driveway Approaches
- Landscaping



Human Services Dept.

PRESENTED BY:

Jennifer Jaeger- Community Services Director

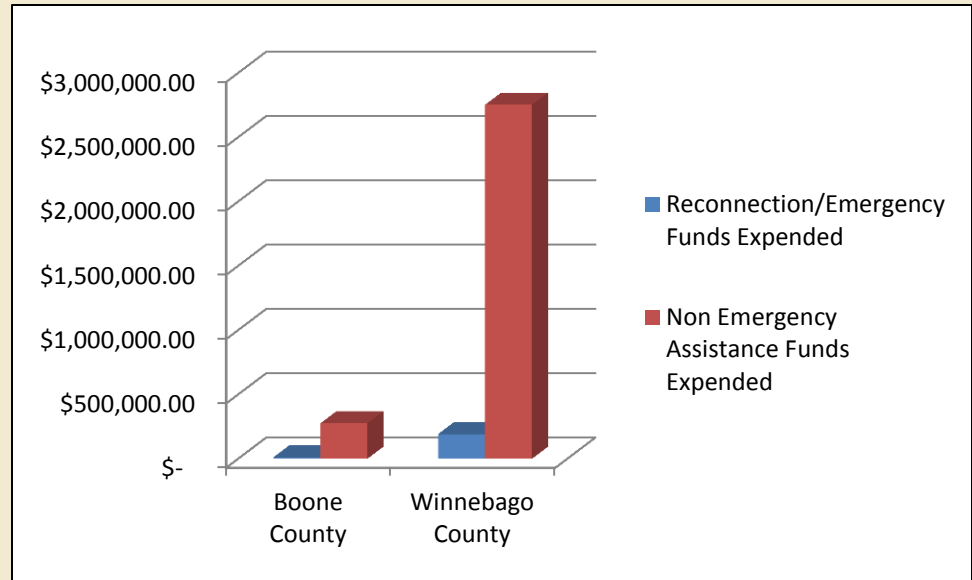


2014 Energy Scorecard

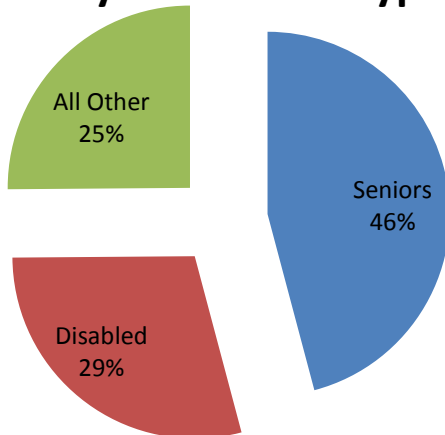
	PY Goal	January	February	March	Qtr 1
Emergency Furnace					
Avg Days from intake to Contractor Notification	1	1	1		1
Avg Days from intake to Temp Heat received	1	1	1		1
Avg Days from Intake to Home Assessment	3	6	1		3
Avg Days from intake to Work Completed	5	12	5		8
Weatherization					
# assessed	10	7	11		18
# finalized	10	17	15		32
SIR avg.	+1	4.22	3.09		3.66
Air Sealing avg.	+1	1.92	1.34		1.63
LIHEAP					
Households Assisted	6,000	872	516		1388
Non emergency Assistance Needed	95%	\$431,307	\$156,201		\$464,447
Reconnection Assistance Needed	5%	\$25,030	\$8,110		\$33,140
PIPP					
Households Assisted	1200	1168	10		1178
% on schedule	90%	86%	86%		86%
ComEd Hardship					
Households Assisted	500	21	39		60
Compensation Earned	\$25,000	\$1,139.26	\$1,971.72		\$3110.98

Energy- LIHEAP

LIHEAP	Program YTD
Applications taken	6572
Non emergency Assistance Needed	\$3,027,903.00
Reconnection Assistance Needed	\$ 202,324.00

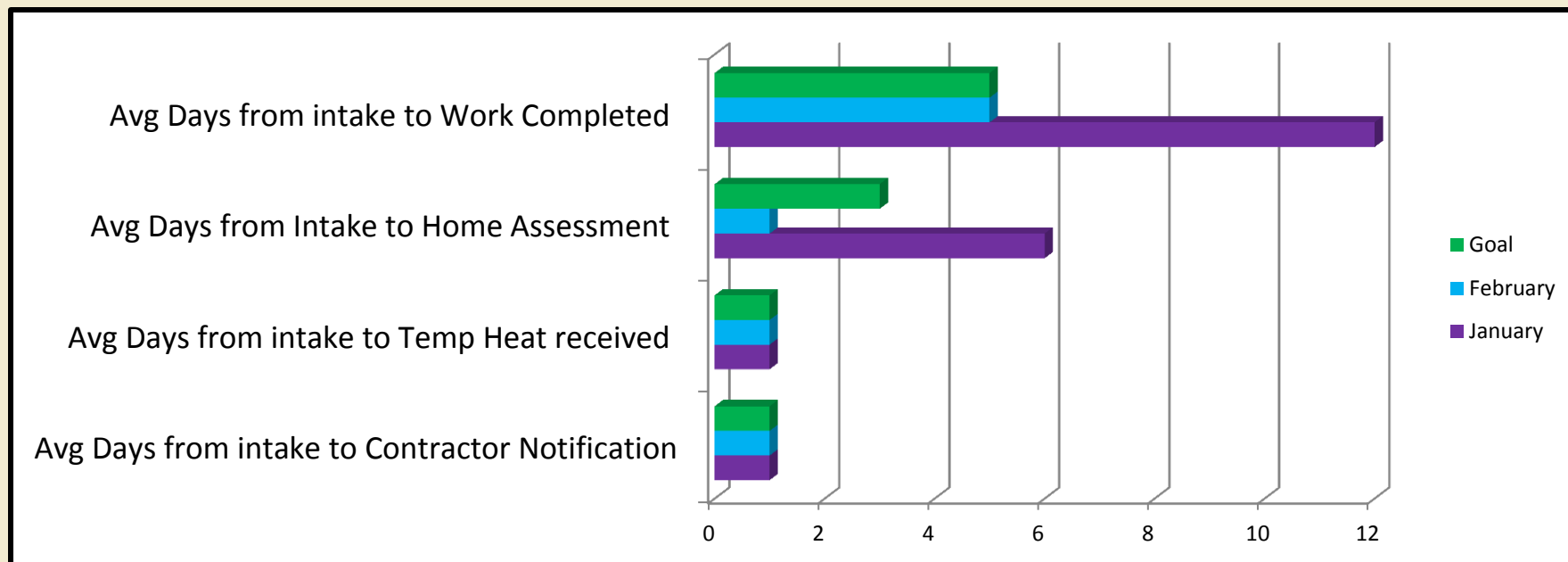


LIHEAP by Household Type



Seniors (46%) are the primary recipients of LIHEAP assistance, followed by the disabled (29%) and then all others (25%).

Energy- Emergency Furnace



2014 Emergency Furnace	Avg Days from intake to Contractor Notification	Avg Days from intake to Temp Heat received	Avg Days from Intake to Home Assessment	Avg Days from intake to Work Completed
January	1	1	6	12
February	1	1	1	5

2014 CSBG Scorecard

	PY Goal	January	February	March	Qtr 1
Crisis Services					
Emergency Assistance provided	110	13	6		19
Emergency housing nights (condemnation/fire)	100	7	7		14
Self Sufficiency					
# enrolled FCD	85	10	1		11
#enrolled DCFS Stability	50	27	0		27
# hours class attended	2,500	14	18		32
Average # of self sufficiency scale points increased	20	.66	0		.66
# DCFS foster exiting youth stabilized (cumulative)	55%	0%	0%		0%
# DCFS families stabilized for children return home (cumulative)	70%	0	4%		4%
Small Business Loans					
Loans made	3	0	0		0
Loans pending	-	0	1		1
Low income jobs created	5	0	0		0
Dollars loaned	\$86,442	0	0		0
Active loans	9	6	6		6
Monthly payments made in dollars	\$3820.77	\$3276.72	\$3276.72		\$6553.44
% on schedule	100%	86%*	86%		86%

* Two loans are on reduced payment plans temporarily.

CSBG- Family and Community Development Self-Sufficiency

Households are scored on the Self-Sufficiency Scale at least quarterly. To be enrolled in the program, a participant must score 5 or fewer points on at least 4 of 11 indicators. Each indicator is scored separately and then put into a composite score. Staff then work with each family on their identified barriers. To be successful, a participant must increase their score by at least twenty points.

Priority Level	
Score	Employment
0	Unemployed, work history and skills absent
1	Unemployed has skills and work history
2	Unemployed, has skills work history and child care
4	Working part-time
5	Working part-time and attending education or training
9	Working full-time and attending education or training
10a	Working full-time, no need for education or training
10b	Completely disabled

Composite Score Range		Score Range
Cat #	Components/Range	
1	Income	0-10
2	Employment	0-10
3	Adult Formal Education	0-10
4	Childcare	0-10
5	Transportation	0-10
6	Family Social Functioning	0-10
7	Substance Abuse	0-10
8	Mental Health	0-10
9	Health	0-10
10	Shelter	0-10
11	Subsistence	0-10

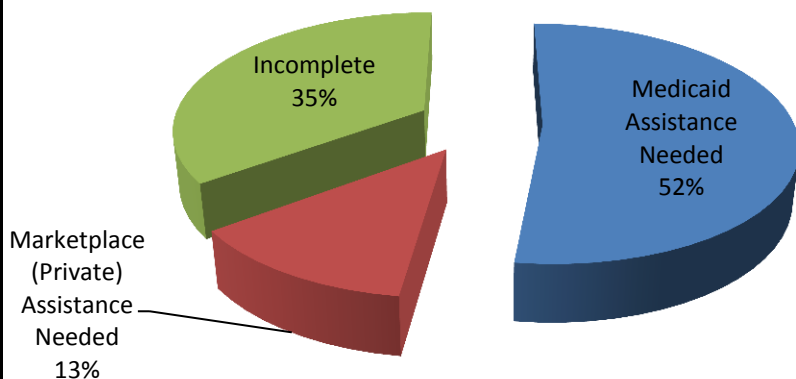
2014 Community Health and Prevention Scorecard

	PY Goal	January	February	March	Qtr 1
Volunteer Mobilization					
# of Neighborhood groups	100	85	85		85
# of volunteers in groups	785	635	635		635
Community Garden Volunteers	3200	0	0		0
Community Garden volunteer hours	2800	0	0		0
# of Summer Food Sites	25	0	0		0
Volunteer Impact					
Pounds of food donated	5,000	0	0		0
Neighborhood anti blight events	15	0	0		0
# of Summer Food meals served	3,000	0	0		0
Community Education					
# of kids trained ATOD Prevention	400	210	112		322
# of kids trained Bullying prevention	400	210	112		322
# trained BASSET	100	44	0		44
# ACA Contacts	1300	837	260		1097
# ABE (Medicaid) Applications complete	540	30	19		49
# Marketplace applications complete	180	5	7		12

Community Health and Prevention- ACA

ACA	Program YTD
Applications taken	94
Medicaid Assistance Needed	49
Marketplace (Private) Assistance Needed	12
Incomplete Applications	33

ACA Program YTD



The reason for higher numbers of incomplete Marketplace applications is because people have told us that even with the tax credit the monthly premiums are still high or the deductible is too high. We continue to educate that even though the deductible is high they are receiving Essential Health Benefits. These benefits are required under every plan and include but not limited to: Emergency services, Hospitalization, Maternity and newborn care, Mental Health, Substance Use Disorder Services, Prescription Drugs, Lab services Preventive and Wellness services including Chronic Disease Management.

Community & Economic Development Department

Todd Cagnoni
Director

EDEEN

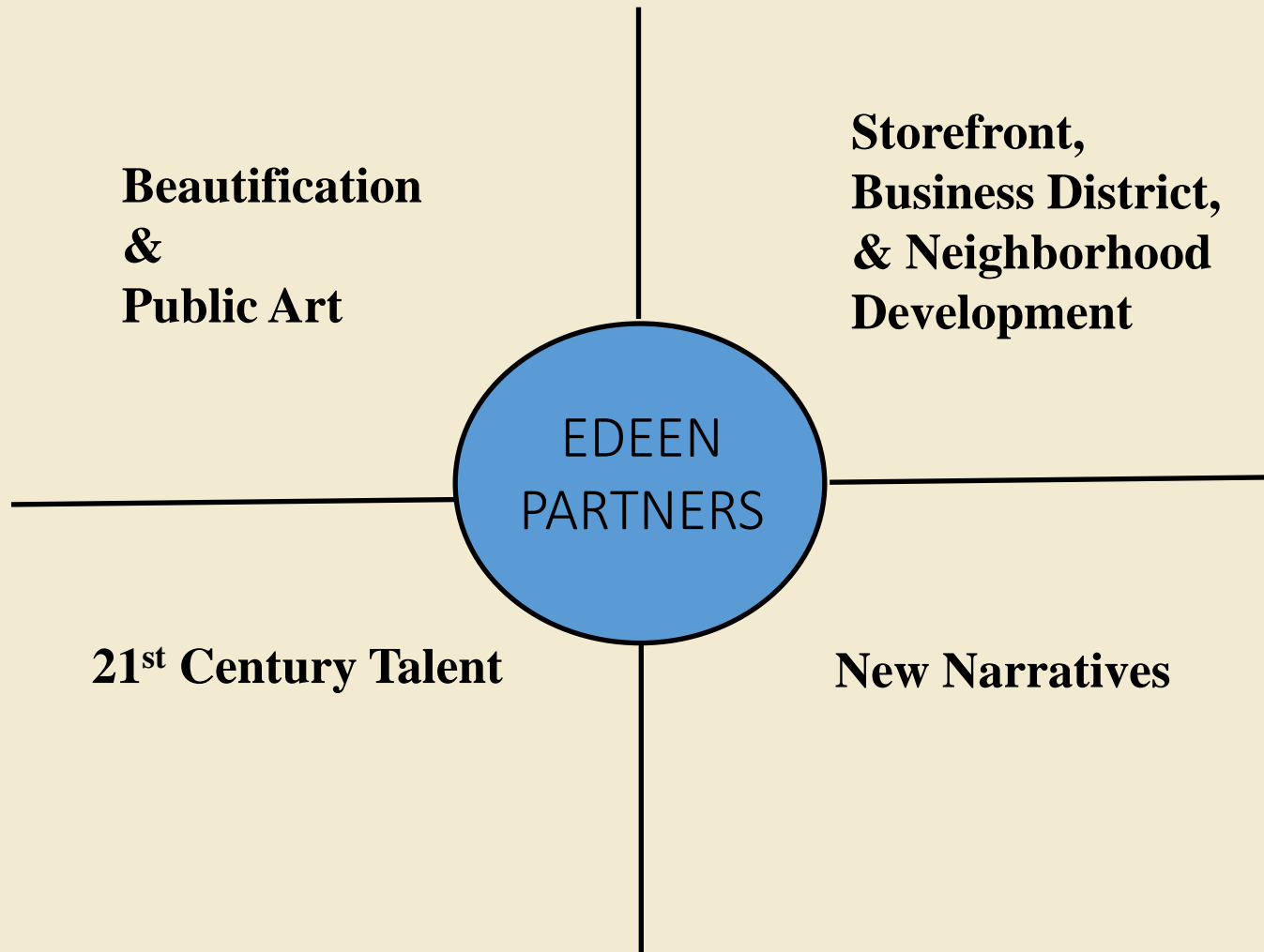
Economic Development, Education, and Entrepreneurship Network

MISSION STATEMENT

Community partners working together to create vibrant
commercial corridors and thriving neighborhoods

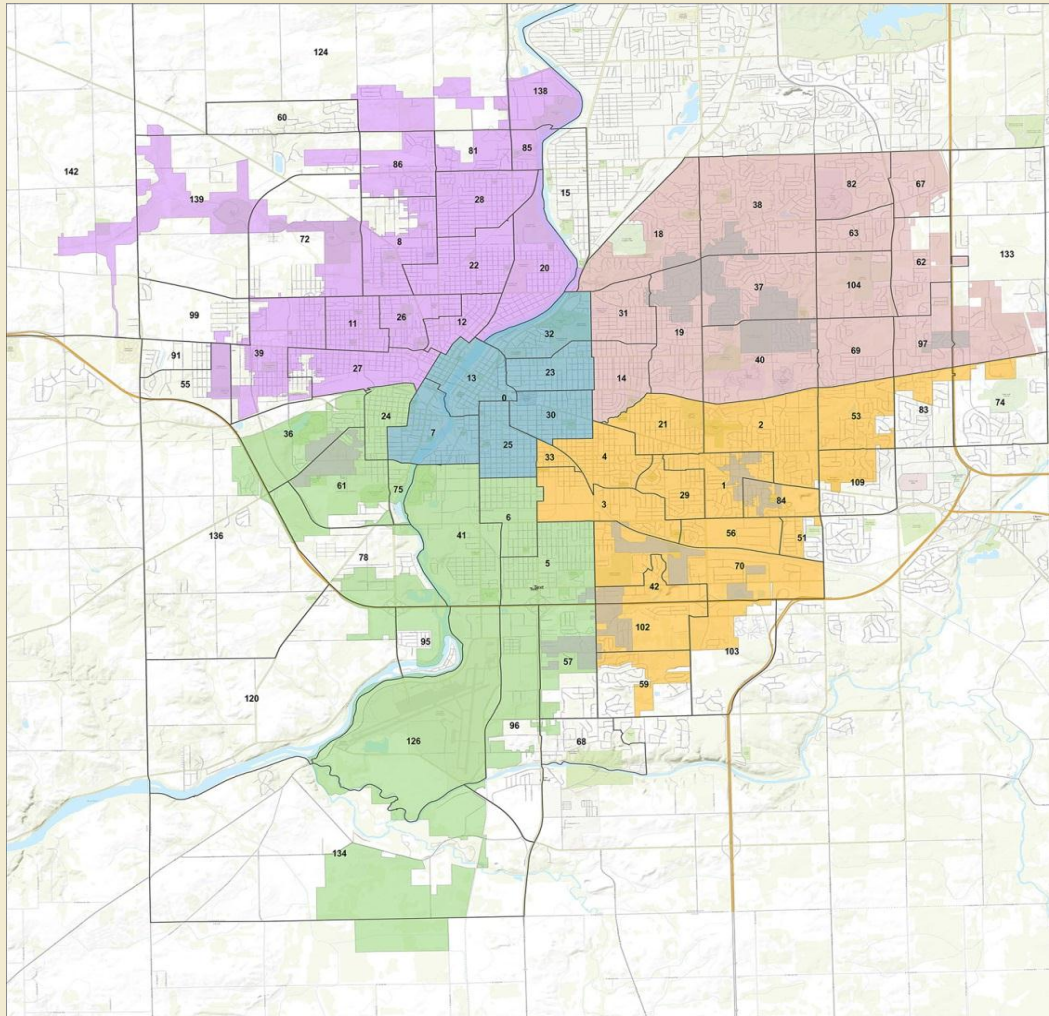
Community and Economic Development

EDEEN







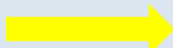
TAG LINE -“Working Together, Achieving Results”

Community and Economic Development EDEEN



Community and Economic Development

EDEEN

Ongoing Projects	Goal	Status
Develop marketing plans for each Planning Area	July 1, 2014	
Complete 10 beautification projects, 2 per Area	November 1, 2014	
Complete 2 murals	November 1, 2014	
Complete crosswalk art downtown	November 1, 2014	
Develop job clubs in high need areas	TBD	
Launch social media public relations campaign	July 1, 2014	



= Achieved Goal



= In Process



= Did not achieve goal by goal date

Community and Economic Development

EDEEN

Achievements

- New Florist & Women's Boutique establishing along E. State Street. Owners attended storefront training program.
- Implementation of basecamp.com software for project management and committee work.
- Total of 52 Partners, 12 new partners have joined.
- Revised reporting form clearly showing goals and accomplishments

Community and Economic Development

EDEEN

Areas of Improvement

- Strengthen measurable goals throughout City targeting implementation within identified planning areas.
- Continue to align goals of individual organizations with community goals established by EDEEN agreement.
- Increase transparency of activities to City Council and Community.

Economic Development Division

PRESENTED BY:

Mark Williams, Economic Development Manager

Community and Economic Development

Economic Development

Scorecard

Monthly Performance		2014 Annual Target	Q1 Goal	Q1 Actual	% of Target
Commercial New & Retained Projects	Total	11	2	3	150%
Industrial New & Retained Projects	Total	9	2	2	100%
New Jobs	Total	250	20	17	85%
Total Investment					
	Private Investment	\$30,000,000		\$5,791,500	
	Public Investment			\$131,517	



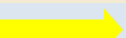
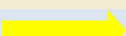
Community and Economic Development Economic Development

Program Dashboard

		Stage 1 Initial Communication	Stage 2 Solution Development	Stage 3 Client Evaluation	Stage 4 Negotiation	Stage 5 Commitment to Proceed	Win/Loss
Q1 Attraction	Project Level	5	4	5	0	0	0
	# New	4 New	3 New	3 New	0	0	0
Q1 Expansion	Project Level	2	1	0	1	1	0
	# New	2 New	1 New	0	0	1	0
Q1 Retention	Project Level	1	0	1	1	0	0
	# New	1 New	0	0	0	0	0
Q1 Startup	Project Level	0	1	1	0	0	0
	# New	0	1 New	1 New	0	0	0
Q1 Property Redevelop	Project Level	2	0	1	5	0	0
	# New	2 New	0	0	3 New	0	0
Q1 Property Develop	Project Level	0	1	1	0	0	0
	# New	0	0	0	0	0	0

Community and Economic Development

Economic Development

Enterprise Zone Application	Goal	Status
Evaluate Qualifying Criteria	April 1, 2014	
Establish New Zone Boundary	July 1, 2014	
Adopt Governing Language	October 1, 2014	
Complete and Submit Application	December 31, 2014	



= Achieved Goal



= In Process



= Did not achieve goal by goal date

Community and Economic Development

Economic Development

Achievements

- Elected President of Illinois Enterprise Zone Association – working closely with DCEO and IDOR on Administrative and Application Policies and Procedures.
- Advanced Amerock (Ziock) Building / Gorman & Company Redevelopment Agreement
- Achieved quarterly goals on number of Commercial and Industrial Projects

Community and Economic Development

Economic Development

Areas of Improvement

- Continue to work with RAEDC to establish lead generation strategy
- Continue to work with RAEDC to develop Voice of the Customer Survey strategies to identify and engage high growth companies and flexible short run manufacturers for Etsy businesses
- Develop Etsy/Maker Economic Development Strategy

Construction and Development Services Building – Planning – Code Enforcement

PRESENTED BY:

Seth Sommer, Building Code Official

Charlie Schaeffer, Property Improvement Programs Manager

Community and Economic Development Construction & Development Services

Planning Scorecard

Monthly Performance	13 Avg & Goal	Jan 2012	Jan 2013	Jan 2014	% CHG	Feb 2012	Feb 2013	Feb 2014	% CHG	YTD 2012	YTD 2013	YTD 2014	% CHG
# of Sign Permits Reviewed	36	11	39	19	-51%	38	34	30	-12%	49	73	49	-33%
% of Sign Permits Reviewed in 7 days	95%	100%	100%	100%		100%	97%	97%					
# of Temporary Sign Permits Reviewed	5	3	3	3	0%	5	3	0	-100%	8	6	3	-50%
% of Temporary Sign Permits Rev'd in 2 Days	95%	100%	100%	100%		100%	100%	100%					
# of Fence Permits Reviewed	25	3	1	1	0%	3	3	0	-100%	6	4	1	-75%
% of Fence Permits Reviewed in 3 Days	95%	66%	100%	100%		100%	100%	100%					
# of Driveway Permits Reviewed	20	1	2	0	-100%	0	1	0	-100%	1	3	0	-100%
% of Driveway Permits Reviewed in 1 day	95%	100%	100%	100%		100%	100%	100%					
# of Dumpster Enclosures Reviewed	1	0	0	0		1	0	0		1	0	0	
% of Dump. Enclosures Rev'd in 3 Days	95%	100%	100%	100%		100%	100%	100%					
# of Parking Lot Permits Reviewed	4	1	0	0		1	0	0		2	0	0	
% of Parking Lot Permits Rev'd in 5 Days	95%	100%	100%	100%		100%	100%	100%					
# of Zoning Confirmation Letters Completed	17	11	11	10	-9%	7	17	8	-53%	18	28	18	-36%
% of Zoning Conf. Letters Comp. in 5 Days	95%	100%	100%	100%		100%	100%	88%					
# of Comm/MF Plans Reviewed	16	10	10	7	-30%	4	12	8	-33%	14	22	15	-32%
% of Comm/MF Plans Reviewed in 14 Days	95%	100%	100%	100%		100%	100%	100%					
# of Home Occupation Permits Reviewed	1	4	0	1		1	0	0		5	0	1	
% of Home Occ Permits Rev'd in 5 Days	95%	100%	100%	100%		100%	100%	100%					
# of Tentative Plats	0	0	0	0		0	0	0		0	0	0	
# of Final Plats	0.25	1	1	0		1	2	0	-100%	2	3	0	-100%
# of ZBA Items	4	5	5	1	-80%	5	3	7	133%	10	8	8	0%
# of LAB Items	4	2	5	1	-80%	3	2	3	50%	5	7	4	-43%
# of Annexations	0.08	1	1	0		2	0	0		3	1	0	-100%

Community and Economic Development Construction & Development Services

Building Scorecard 1 of 2

Monthly Performance	13 Avg & Goal	Jan 2012	Jan 2013	Jan 2014	% CHG	Feb 2012	Feb 2013	Feb 2014	% CHG	YTD 2012	YTD 2013	YTD 2014	% CHG
# of 1/2 Family New Reviewed	0.83	0	0	0		0	0	0		0	0	0	0
% of 1/2 Family New Reviewed in 3 Days	95%	100%	100%	100%		100%	100%	100%					
# of 1/2 Acc Detach Reviewed	3	3	2	2	0%	4	0	0		7	2	2	0%
% of 1/2 Acc Detach in 2 Day Reviewed	95%	100%	100%	100%		100%	100%	100%					
# of 1/2 Family Add/Alt Reviewed	36	17	27	14	-48%	23	17	19	12%	40	44	33	-25%
% of 1/2 Family Add/Alt Reviewed in 2 Days	95%	100%	88%	79%		100%	100%	95%					
# of Comm/MF Plans Reviewed	13	9	7	11	57%	8	7	5	-29%	17	14	16	14%
% of Comm/MF Plans Reviewed in 14 Days	95%	100%	100%	100%		100%	100%	100%					
# Plumbing/Mechanical Plans Reviewed	7	3	6	7	17%	14	4	1	-75%	17	10	8	-20%
% of Plum/Mech. Plans Rev'd in 14 Days	95%	100%	100%	100%		85%	100%	100%					
# of Electrical Plans Reviewed	12	13	5	10	100%	6	11	8	-27%	19	16	18	13%
% of Electrical Plans Reviewed in 14 Days	95%	100%	100%	100%		83%	100%	100%					
# of Counter Permits Comm/MF Issued	4	5	4	6	50%	4	4	6	50%	9	8	12	50%
% of Counter Permits Comm/MF Iss. 2 Days	95%	100%	100%	100%		100%	75%	100%					
# of Demolition Permits	11	11	9	3	-67%	4	2	4	100%	15	11	7	-36%
% of Demolition Permits in 2 Day	95%	27%	100%	100%		100%	100%	100%					
Total # of Plumbing Permits	95	63	99	84	-15%	113	69	68	-1%	176	168	152	-10%
# of Plumbing Permits - Stand Alone	70	48	73	58	-21%	83	55	56	2%	131	128	114	-11%
% of Plumbing Permits in 1 Day	95%	96%	98%	98%		100%	100%	98%					
Total # of Mechanical Permits	118	120	122	99	-19%	111	88	74	-16%	231	210	173	-18%
# of Mechanical Permits - Stand Alone	97	91	95	82	-14%	87	74	59	-20%	178	169	141	-17%
% of Mechanical Permits in 1 Day	95%	98%	100%	100%		100%	100%	100%					

Community and Economic Development Construction & Development Services

Building Scorecard 2 of 2

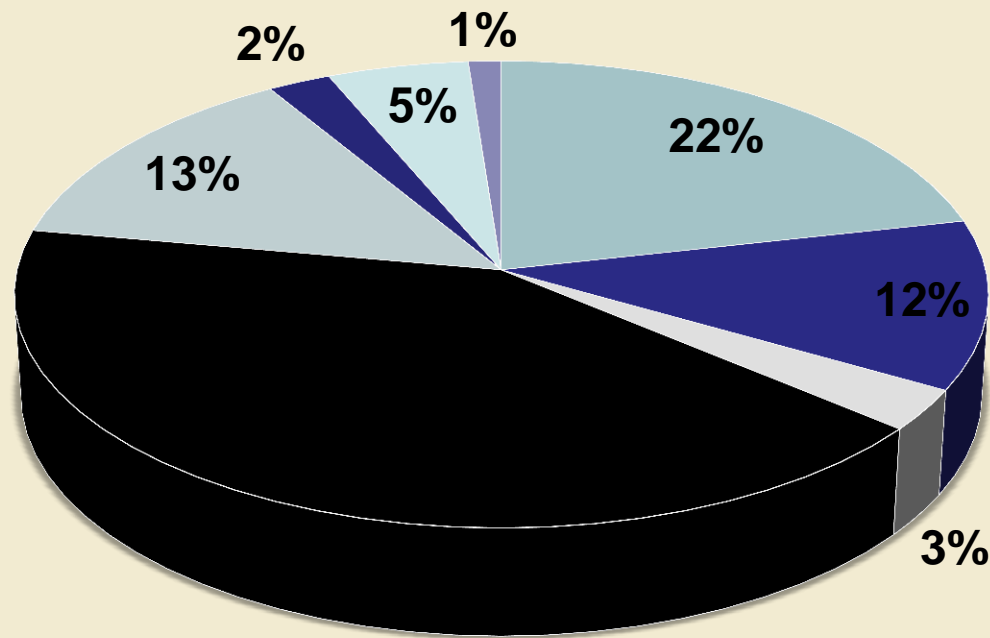
Monthly Performance	13 Avg & Goal	Jan 2012	Jan 2013	Jan 2014	% CHG	Feb 2012	Feb 2013	Feb 2014	% CHG	YTD 2012	YTD 2013	YTD 2014	% CHG
Total # of Electrical Permits	62	87	54	46	-15%	55	51	41	-20%	142	105	87	-17%
# of Electrical Permits - Stand Alone	30	62	19	20	5%	27	25	16	-36%	89	44	36	-18%
% of Electrical Permits in 1 Day	95%	95%	100%	100%		100%	96%	100%					
# of Roofing Permits	102	59	9	13	44%	51	10	7	-30%	110	19	20	5%
% of Roofing Permits in 1 Day	95%	100%	100%	92%		98%	100%	100%					
# of Siding Permits	17	46	4	2	-50%	25	9	3	-67%	71	13	5	-62%
% of Siding Permits in 1 Day	95%	100%	100%	100%		100%	100%	100%					
# of Structural Inspections Reported	361	352	398	202	-49%	358	340	266	-22%	710	738	468	-37%
# of Structural Inspections	143	266	115	123	7%	227	91	221	143%	493	206	344	67%
% of Structural Inspections in 1 Day	95%	99%	98%	95%		99%	98%	100%					
# of Plumbing Inspection Reported	220	285	259	161	-38%	203	210	170	-19%	488	469	331	-29%
# of Plumbing Inspections	164	133	172	130	-24%	148	137	131	-4%	281	309	261	-16%
% of Plumbing Inspections in 1 Day	95%	99%	99%	100%		100%	99%	100%					
# of Mechanical Inspections Reported	188	238	267	165	-38%	213	238	135	-43%	451	505	300	-41%
# of Mechanical Inspections in 1 Day	138	222	205	88	-57%	190	198	93	-53%	412	403	181	-55%
% of Mechanical Inspections in 1 Day	95%	98%	99%	99%		97%	100%	100%					
# of Electrical Inspections Reported	159	139	166	134	-19%	141	159	158	-1%	280	325	292	-10%
# of Electrical Inspections	118	110	143	83	-42%	88	144	80	-44%	198	287	163	-43%
% of Electrical Inspections in 1 Day	95%	100	96%	100%		100	99%	99%					
# of FOIA Requests	46	12	34	48	41%	14	35	49	40%	26	69	97	41%
% of FOIA Requests on time	95%	100%	100%	96%		100%	100%	100%					
# of Online Permits (Of Total Permits)	5%	2%	3%	4%		1%	4%	13%					

Community and Economic Development Construction & Development Services

Property Standards Scorecard

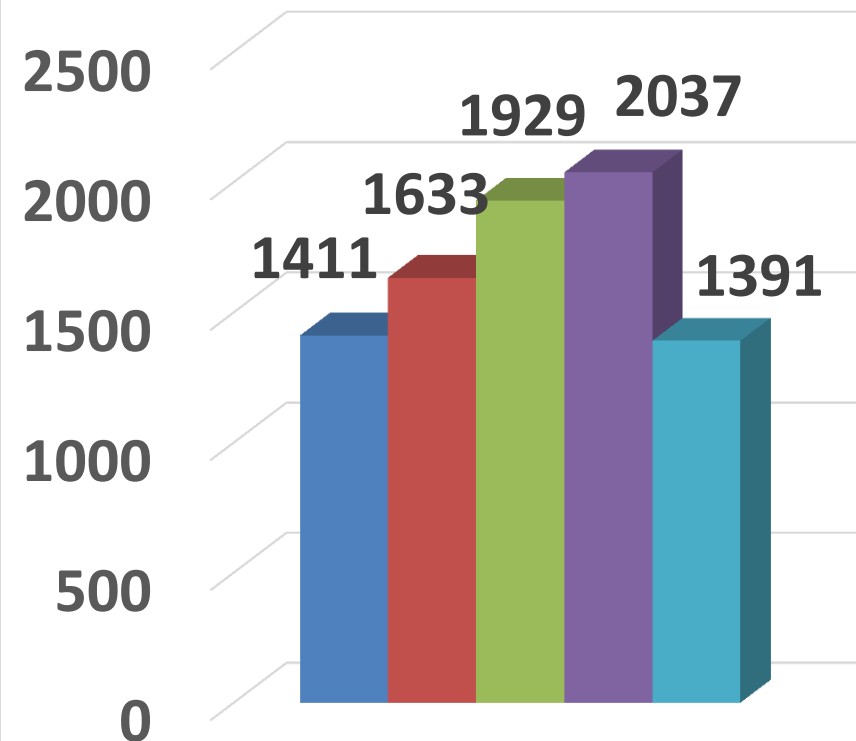
Monthly Performance	2012 Monthly Average	2013 Monthly Average	Jan	Feb	YTD
# of Property Standards Inspections	210	235	175	225	400
# of Property Standards Complaints	62	75	45	39	84
% of Property Standards Complaints Inspected 1 Day (95% Goal)	45%	69%	78%	91%	84.5% av
Avg # Days to First Inspection	10.74	1.56	1.02	0.83	.925 av
# of Order to Repairs / Violation Letters	38	43	28	22	50
% of Order to Repairs / Violation Letters in 3 Days – (95% Goal)	45%	67%	86%	100%	93% av
Avg # Days from Inspection to OTR	6.48	3.83	2.18	1.78	1.98 av
# of Condemnations	19.5	26.25	15	24	39
# of Condemnations Lifted	14	14	21	15	36
# of Emergency Inspections	-	12	2	1	3
# of Emergency Demos	12 total	7 total	0	0	0
# of Fast Track Demos	21 total	18* total	0	0	0

Property Standards Cases Thru 12/31/2013



- Cases w/ Outstanding Fines
- Open - Rechecks or Pend. Hear.
- Open w/ Continue - Been to Hearing
- Closed Before Hearing - Compliant
- Closed thru Hearing w/ no fine - Compliant
- Closed thru Hearing w/ fine paid
- Closed w/ "other"
- Misc

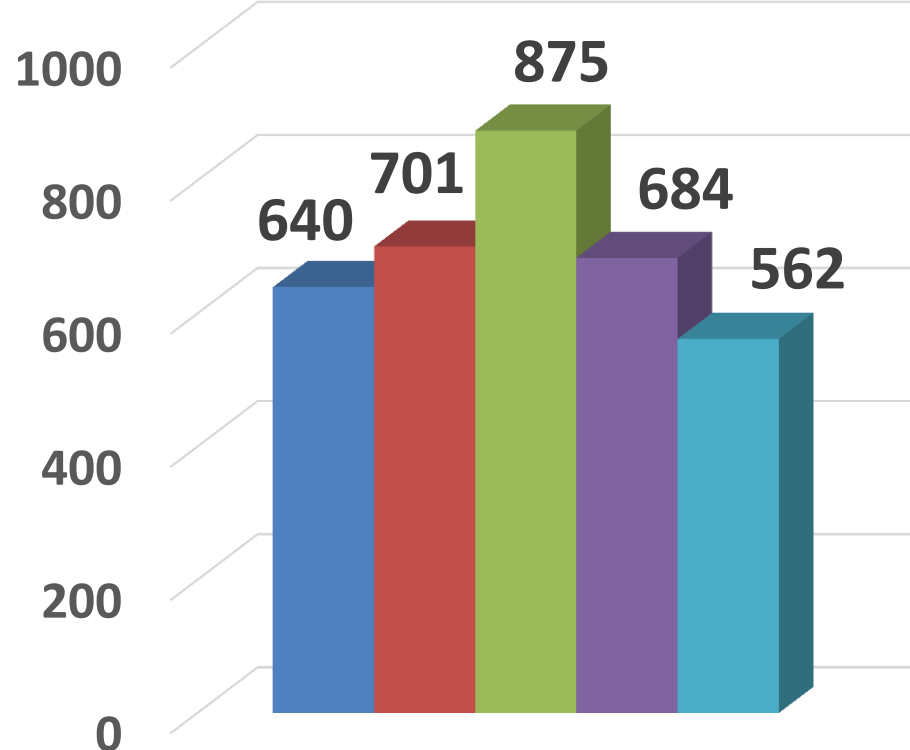
- At least 57% of cases compliant (42% before hearing)
- Over half of all violations go to code hearing (about half of those are "no shows")
- Of all cases, 22% have outstanding fines. These are cases have through code hearing and received fines for "no show." About 1/4 have now become compliant but still have outstanding fines



■ 2010 ■ 2011 ■ 2012
■ 2013 ■ 2014

Total Inspections Thru Feb

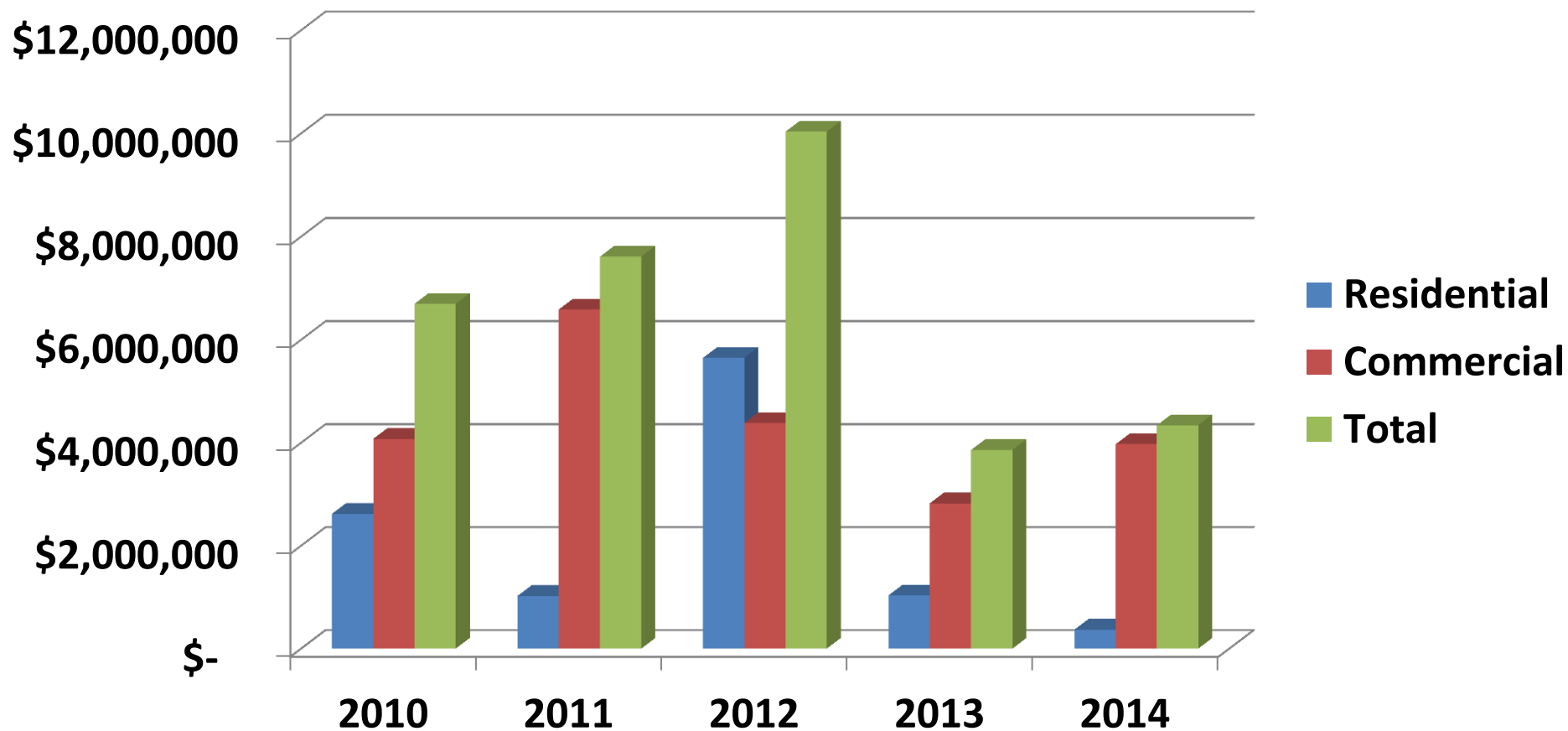
2010	2011	2012	2013	2014	% CHANGE From 2013
1411	1633	1929	2037	1391	-31.71%



■ 2010 ■ 2011 ■ 2012
■ 2013 ■ 2014

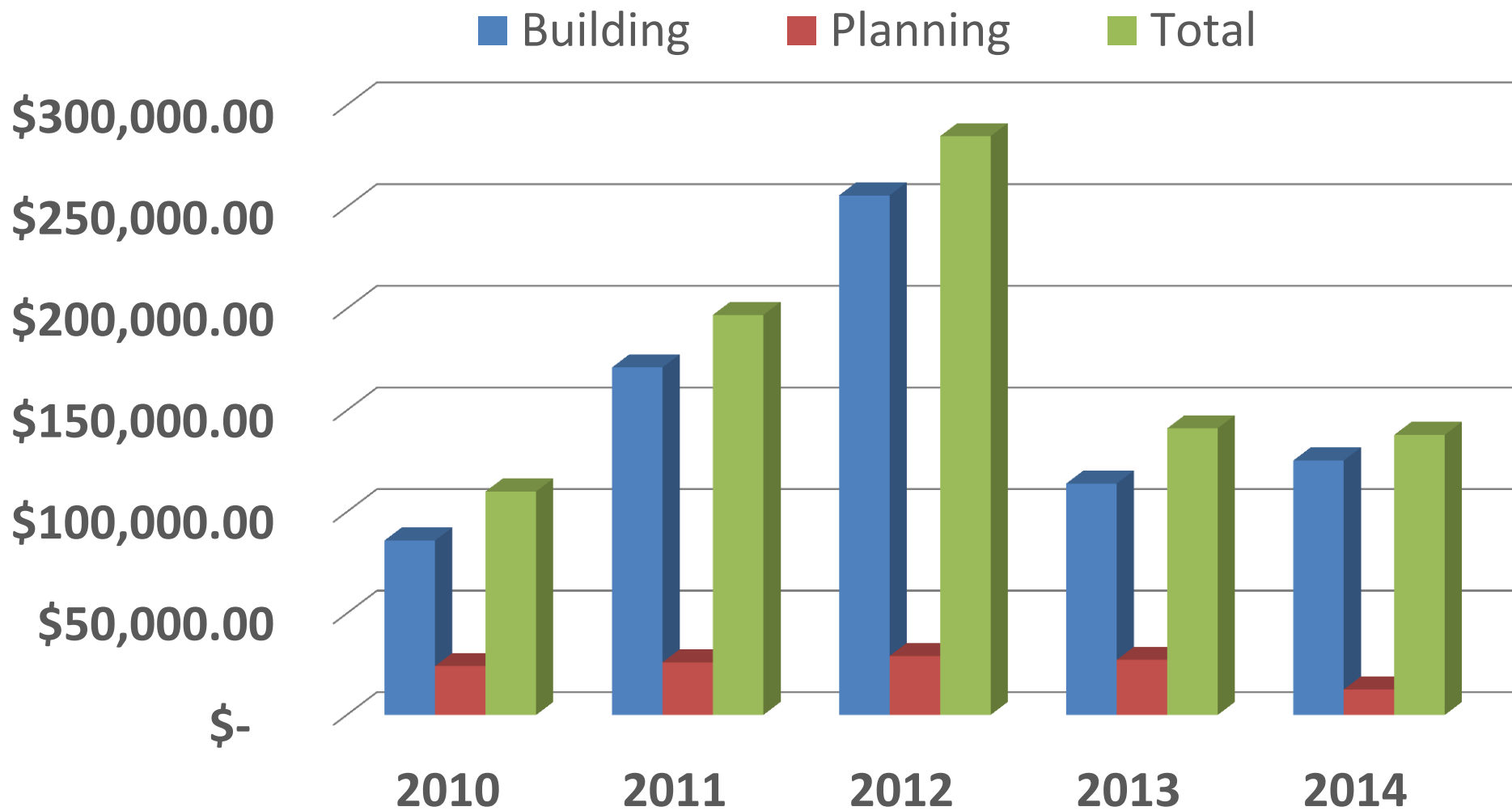
Total Permits Thru Feb.

2010	2011	2012	2013	2014	% CHANGE From 2013
640	701	875	684	562	-17.84%



Const. Valuation Thru Feb 2014

	2010	2011	2012	2013	2014	% Change
Residential	\$ 2,620,222	\$ 1,024,773	\$ 5,650,047	\$ 1,035,973	\$ 368,629	-64.42%
Commercial	\$ 4,076,622	\$ 6,587,794	\$ 4,384,404	\$ 2,824,348	\$ 3,971,263	40.61%
Total	\$ 6,696,844	\$ 7,612,567	\$ 10,034,451	\$ 3,860,321	\$ 4,339,892	12.42%



Total Permit Fees (Revenue) Thru Feb.

	2010	2011	2012	2013	2014	% CHANGE
Building	\$ 86,004.74	\$ 171,084.48	\$ 255,716.02	\$ 114,025.08	\$ 125,391.74	9.97%
Planning	\$ 24,105.50	\$ 25,872.00	\$ 29,071.00	\$ 27,185.65	\$ 12,608.64	-53.62%
Total	\$ 110,110.24	\$ 196,956.48	\$ 284,787.02	\$ 141,210.73	\$ 138,000.38	-2.27%

Community and Economic Development Construction and Development Services

Achievements

- Filled the Construction & Development Services Manager position with promotion of Seth Sommer, Building Code Official
- Hired Senior Building Inspector with Promotion of Thaddeus Mack, Planner/Building Plans Examiner
- Partnered with Legal to work with a local not-for-profit for the demolition of 10 structures – currently in progress

Community and Economic Development Construction and Development Services

Areas of Improvement

- Posted 2 positions – Zoning & Land Use Administrator and Planner/Building Plans Examiner – We want to put planning staff in place as soon as possible
- Develop and implement method to properly track and manage all Property Standards Cases
- Work with Legal department and IT to develop tracking system & processes for entire process of Violation Cases

Neighborhood Standards

PRESENTED BY:
Charlie Schaefer –
Property Improvement Programs Manager

Community and Economic Development Construction & Development Services

Neighborhood Standards Scorecard

Code Enforcement		Jan-14	Feb-14	2014 Totals	2014 Monthly Average	2012-13 Monthly AVG
Monitor Requests for Service	Total # of Complaints	160	113	273	137	177.8
	Total # of Unfounded Complaints	62	40	102	51	54.3
	# of Nuisance/Zoning Complaints	104	77	181	91	114.8
Case Compliance Rate	% rate of Voluntary Compliance	63.8%	72.4%		68.1%	48.5%
	Avg. # of Days to Voluntary Compliance	11.43	16.71		14	38.8
	% rate of Induced Compliance	23.5%	20.7%		22.1%	9.8%
	Avg. # of Days to Induced Compliance	84	26		55	42.9
	% rate of Forced Compliance	12.7%	6.9%		9.8%	41.8%
	Avg. # of Days to Forced Compliance	23.5	2		13	39.1
Case Type Trending	# of Nuisance Cases	41	25	66	33	69.8
	# of Zoning Cases	33	44	77	39	58.3
	Total # of Nuisance/Zoning Cases	74	69	143	12	128.0
	# of Proactive Nuisance/Zoning Cases	27	42	69	35	36.5
City Efficiency	Avg. # of Nuisance/Zoning Cases Per Inspector	37.0	34.5		35.75	36.7
	Avg. # of Days from Complaint to First Inspection (Nuisance/Zoning)	3.8	2.34		3.1	2.7
	Open Service Requests at end of Month (Nuisance/Zoning)	1	3		2.0	5.0

Community and Economic Development Construction and Development Services

Neighborhood Standards Achievements

- Property Clean-up Contractors and Weed Abatement Contractors Bids out awaiting responses
- Code Hearing Officer RFP respondents selected
- Temporary Signs and Banners Sweep of selected business districts
- New Dual-Hearing Process for Sanitation and Building Code issues
- Completed hiring process for two new NES inspectors
- Completed hiring Seasonal Weeds staff
- Solid waste Contract implemented and improvements in place/ongoing

Community and Economic Development Construction and Development Services

Neighborhood Standards Areas of Improvement

- Formulating internal system to process Zoning Parking Tickets
- Move to incorporate new mobile computer hardware
- Weeds cost recovery process permanent fix nears completion
- Moving forward with electronic business process for contracted services

Neighborhood Development Division

PRESENTED BY:





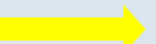
Vicki Manson, Development Programs Manager

Community and Economic Development Neighborhood Development Scorecard

	Funding	Neighborhood Development Program	2014 Annual Target	Q1 Goal	Q1 Actual	% of Target	# of People Served
Housing Activities	CDBG	Ramps	6	1	0	0%	0
	HOME	Homeowner Rehab	13	0	0		0
	HOME	Homebuyer Assistance (IHDA Grant)	13	0	0		0
	HOME	CHDO Operating	1	0	0		0
	HOME	CHDO Homebuyer/Rental	4	0	0		0
	NSP	Rehab/New Construction	1	0	0		0
	Madigan Grant	Roof Repair/Replacement	20	0	0		0
	City Water Fund	Water Hook Up	10	0	0		0
	TIF	Residential Tax Improvement Program	2	0	0		0
TOTAL HOUSING			70	1	0	0%	0
Public Service	CDBG	Discovery Center - After School Program	240	120	208	173%	208
	TOTAL PUBLIC SERVICE		240	120	208	173%	208
Property Improvements	CDBG, IHDA, GF, Sanitation	Demos	100	13	0	0%	0
	CDBG	Code Enforcement	3455	503	94	19%	94
	TOTAL PROPERTY IMPROVEMENTS		3555	516	94	18%	94

Community and Economic Development

Neighborhood Development

Ongoing Projects	Goal	Status
Launch IHDA Acquisition/Rehab Program	March 21, 2014	
Development of Roof Repair Program	March 31, 2014	
Complete/Submit 2013 CAPER	March 31, 2014	
Complete/Submit 2015-2019 Consolidated Plan	November 15, 2014	
Complete/Submit 2015 Annual Action Plan	November 15, 2014	



= Achieved Goal



= In Process



= Did not achieve goal by goal date

Community and Economic Development

Neighborhood Development

Achievements

- Work with HUD Technical Assistance to revise developer policies and procedures to meet 2013 HOME Final Rule guidelines.
- Draft of 2013 Consolidated Annual Performance and Evaluation Report (CAPER) completed and out for public review.
- On schedule with development of 2015-2019 Consolidated Plan.
- Coordinating efforts to transfer 2014 Project Facelift to local pastors.

Community and Economic Development

Neighborhood Development

Areas of Improvement

- Continue to work toward advancing the plan for disposition and/or reuse of vacant land resulting from demolition efforts.
- Maintain search efforts for additional supplemental resources related to neighborhood stabilization.
- Monitor federal funding levels and make programming adjustments as needed.

Department of Law

Presented by:

Patrick Hayes: Director

Ron Moore: Procurement Officer

Kerry Partridge: City Attorney

Paul Denham: City Attorney

Division Diversity Procurement

PRESENTED BY:
Ron Moore
Diversity Procurement Officer

Department of Law
DIVISION of Diversity Procurement
Areas of Improvement

LCPtracker Inc Reporting System

Local Workforce and EEO Reporting

Workforce reports to help identify workers and meet goals for Ethnicities, Gender and Residency, Trade Craft & Zip Codes

Reports by Contractor, Craft, Ethnicity, Hours & Wages, Project and Zip Code

Reports by Specific City Project (Hours Worked and \$ Paid)

Section 3 Reports – New Hires

Department of Law

DIVISION of Diversity Procurement

	2010	2009	2008
All Procurement Dollars Spent	Contract	Contract	Contract
	Total	Total	Total
Prime Contractor Total Dollars	\$19,678,776.10	\$26,331,978.69	\$52,285,000.59
MBE Subcontractors Total Dollars (Certified)	\$931,186.10	\$113,985.00	\$927,279.14
WBE Subcontractors Total Dollars (Cerified)	\$1,045,435.28	\$453,777.57	\$1,058,345.50
Companies who are Minority Business not Certified	\$34,454.00	\$56,587.00	\$323,976.14
Companies who are Women Business not Certified	\$15,906.65	\$333,572.50	\$164,222.08
Total MBE Generals & Subcontractors	\$965,640.10	\$170,572.00	\$1,251,255.28
Total WBE Generals & Subcontractors	\$1,061,341.93	\$787,350.07	\$1,222,567.58
Total Procurement Dollars	\$2,026,982.03	\$957,922.07	\$2,473,822.86

Department of Law

DIVISION of Diversity Procurement

	2010	2009	2008
All Procurement Dollars Spent	MBE/WBE	MBE/WBE	MBE/WBE
	Contract %	Contract %	Contract %
Prime Contractor Total Dollars			
MBE Subcontractors Total Dollars (Certified)	4.73%	0.43%	1.77%
WBE Subcontractors Total Dollars (Cerified)	5.31%	1.72%	2.02%
Companies who are Minority Business not Certified	0.18%	0.22%	0.62%
Companies who are Women Business not Certified	0.08%	1.27%	0.31%
Total MBE Generals & Subcontractors	4.91%	0.65%	2.39%
Total WBE Generals & Subcontractors	5.39%	2.99%	2.33%
Total Procurement Percentages	10.30%	3.64%	4.72%

Department of Law

DIVISION of Diversity Procurement

	2013	2012	2011
All Procurement Dollars Spent	Contract	Contract	Contract
	Total	Total	Total
Prime Contractor Total Dollars	\$31,863,193.73	\$26,278,729.70	\$16,319,805.07
MBE Subcontractors Total Dollars	\$2,550,683.54	\$567,833.55	\$575,063.23
WBE Subcontractors Total Dollars	\$1,653,894.41	\$4,318,462.68	\$1,297,921.55
Companies who are Minority Business not Certified	\$186,576.50	\$55,821.00	\$255,855.00
Companies who are Women Business not Certified	\$278,393.46	\$998,051.00	\$832,201.00
Total MBE Generals & Subcontractors	\$2,550,683.54	\$567,833.55	\$255,855.00
Total WBE Generals & Subcontractors	\$1,653,894.41	\$4,318,462.68	\$832,201.00
Total MBE & WBE Procurement Percentage	\$4,204,577.95	\$4,886,296.23	\$1,872,984.78
Total Procurement Dollars	\$2,026,982.03	\$957,922.07	\$2,473,822.86

Department of Law

DIVISION of Diversity Procurement

	2013	2012	2011
All Procurement Dollars Spent	MBE/WBE	MBE/WBE	MBE/WBE
	Contract %	Contract %	Contract %
Prime Contractor Total Dollars			
MBE Subcontractors Total Dollars	8.01%	2.16%	3.52%
WBE Subcontractors Total Dollars	5.19%	16.43%	7.95%
Companies who are Minority Business not Certified	0.59%	0.21%	1.57%
Companies who are Women Business not Certified	0.87%	3.80%	5.10%
Total MBE Generals & Subcontractors	8.01%	2.16%	3.52%
Total WBE Generals & Subcontractors	5.19%	16.43%	7.95%
Total MBE & WBE Procurement Percentage	13.20%	18.59%	11.48%

Department of Law
DIVISION of Diversity Procurement
Dashboard

2013 Top MBEs & WBEs

MBE Total Plumbing	\$1,804,769.85
MBE Sanco Traffic Control	\$ 445,576.75
WBE N-Trak	\$ 701,699.48
WBE Taylor Made	\$ 309,289.00
WBE Rockford Contractors	\$ 285,061.00

Department of Law Litigation Section

Kerry F. Partridge, City Attorney
Angela L. Hammer, Assistant City Attorney
Ifeanyi Mogbana Assistant City Attorney
Troiana J. Gears, Paralegal

New & Closed Lawsuits For 2014

CASE NAME	OUTCOME	SETTLEMENT AMOUNT	YEAR FILED	
Closed Lawsuits in 2014				
Cash v. City of Rockford	Settled	1.6 Million in 2014 & \$833 K in 2015	2007	
Walker v. City of Rockford	Won		2010	
Saunders-El v. City of Rockford	Won		2010	
Staff v. City of Rockford	Settled	\$11,000.00	2012	
Crawley v. City of Rockford	Won		2011	
Total Value of Settlements in 2014		\$1,611,000.00		
		Average Settled		\$537,000.00
		Historical Average		\$82,133.19
New Lawsuits Filed in 2014				
Lukes v. Marquez, et al.	Pending		2014	

Lawsuit Victories in 2014 to Date

Crawley v. City of Rockford, et al.: Crawley was indicted on weapons charges, which were later dismissed by the SA. Plaintiff alleged false arrest against numerous police officers. The Court found that the Officers reasonably relied on information bystanders provided. No reasonable juror would find that the Officers lacked probable cause to arrest the Plaintiff. The Court granted the City's motion for summary judgment and dismissed the case in its entirety.

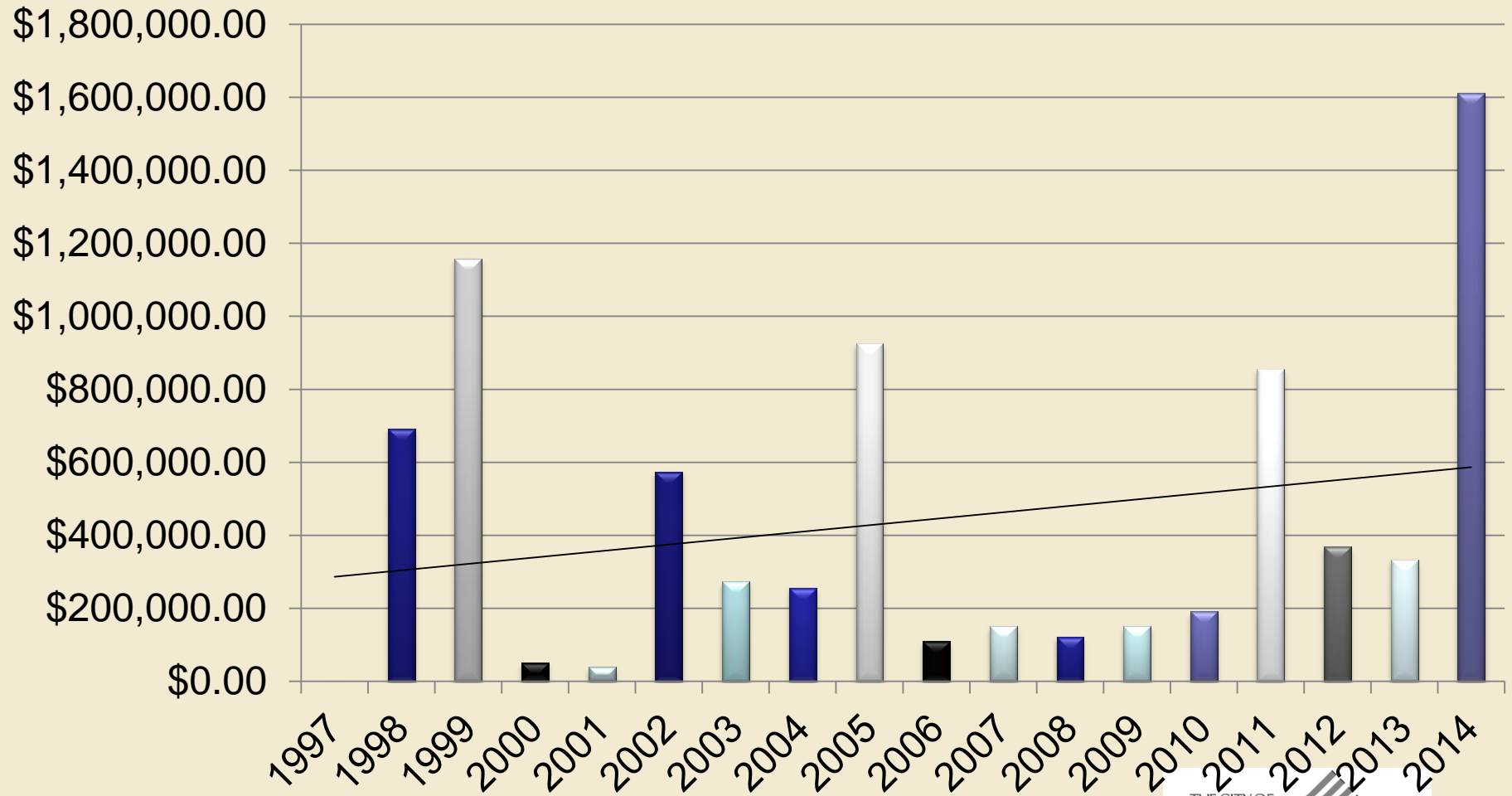
Walker v. Washington, et al.: Walker alleged false arrest against police officers after a traffic stop. The Court found that the Officers had probable cause to arrest the Plaintiff. The Court determined that the search and seizure of the Plaintiff was proper, granted the City's motion for summary judgment and dismissed the case.

Saunders-El v. City of Rockford, et al.: Saunders-El alleged due process violations against police officers claiming the officers fabricated evidence in his arrest for burglary. Plaintiff was found not guilty by a jury in his criminal case. The court ruled that Plaintiff's due process claim failed as a matter of law. The Court granted summary judgment in favor of Defendants on Plaintiff's federal claims and dismissed the case.

Settlements by Value from 1997 to 2014

Average Settlement = \$82,133.19

Average Yearly Settlements = \$370,599.00



Legal Department- Litigation

Major Cases of Interest for 2014

CASE NAME	CASE FILED	ALLEGATIONS AGAINST CITY	INJURIES ALLEGED
Estate of Barmore/Kingdom Authority v. City of Rockford, et al.	2010	Excessive Force/Intentional Infliction of Emotional Distress/False Imprisonment of Witnesses	Death
Estate of Phillip Johnson, Jr. v. City of Rockford, et al.	2013	Excessive Force, Failure to Provide Medical Care	Death
Meade v. City of Rockford	2009	Negligence, Willful and Wanton Conduct	Personal Injury

Department of Law

Labor Issues

Paul Denham, City Attorney

Union Activities From 1/1/14 to Present

TYPE OF ACTION	PBPA	IAFF	AFSCME	AFSCME B	AFSCME C
FILED GRIEVANCE	8*	1	1	0	0
STEP 3 MEETINGS	3	0	1	0	0
PURSUED ARBITRATIONS	2	0	1	0	0
ONGOING BARGAINING DEMANDS/TOPICS	11	0	0	0	0**
INFORMATION REQUESTS	6	1	0	0	0
PURSUED UNFAIR LABOR PRACTICE CHARGES (ULP)	2	0	0	0	0

* Includes seven count grievance sent on 12-28-13

** The parties are negotiating a successor contract